



Office of the Principal
WOMEN'S COLLEGE, TINSUKIA

P.O. - TINSUKIA - 786125, ASSAM, INDIA

Estd: 1966

NAAC Accredited: B++ Grade

Website: www.wimcol.org
Ph: 0374 2338826

E-Mail: wcttsk@gmail.com
Mobile: 8721877856

Summary Report of Student Satisfaction Survey Women's College, Tinsukia Session-2018-2019

During the session 2018-19 the Student Satisfaction Survey (SSS) has been conducted by the IQAC of the college. A standard format has been devised for the same in consultation with the various stakeholders. The survey was done during the month of April-May, 2019 which was in offline mode. The outcomes have been analyzed and a consolidated report has been prepared. It has been decided that after placing it before the college authority and the Governing Body, it could be uploaded in the college website.

Report:

As per norm, feedbacks have been taken in this survey only from the outgoing students (6th Semester). A total of 280 students i.e. 93% of the outgoing students have submitted their feedbacks. In the satisfaction survey following aspects has been addressed and questions have been put to judge on a 10 point scale. The aspects were -

1. Overall *Academic Performance* of the college.
2. Overall grading on *Teaching Quality*.
3. *Student friendly environment* in the college.
4. *Library Facility* of the college.
5. *Administrative Office* of the college.
6. *Students Safety & Security* in the college campus.
7. *Cleanliness* of the campus.
8. *Extra-curricular activities*.
9. *Career Counseling & Placement*
10. *Hostel* of the college.
11. *Other Facilities* in the college.
12. *Principal* of the college.

On such aspects, it has been observed in the survey that –

Summary Report of Student Satisfaction Survey: Women's College, Tinsukia: Session-2018-2019


1. **91.8 %** of the participating students have *expressed their satisfaction* on **overall academic performance** of the college and have given a score ranging between 10 to 6 to the college out of which –
 - a) 15.7 % students have given a score 10.
 - b) 28.6 % students have given a score 9.
 - c) 26.8 % students have given a score 8.
 - d) 12.5 % students have given a score 7.
 - e) 8.2 % students have given a score 6.
2. **93.2 %** of the participating students have **given a score between 10 to 6** in the category of *teaching quality* of the college out of which –
 - a) 26.8 % students have given a score 10.
 - b) 20.7 % students have given a score 9.
 - c) 28.9 % students have given a score 8.
 - d) 11.8 % students have given a score 7.
 - e) 5.0 % students have given a score 6.
3. **88.2 %** of the participating students feel that the **friendly environment in the college is satisfactory** and have given a score between 10 to 6 in this category out of which –
 - a) 17.1 % students have given a score 10.
 - b) 26.8 % students have given a score 9.
 - c) 20.7 % students have given a score 8.
 - d) 11.8 % students have given a score 7.
 - e) 11.8 % students have given a score 6.
4. 93.93 % of the participating students were satisfied with the **Library Facility** of the college and have given a score between 10 to 6 out of which –
 - a) 34.6 % students have given a score 10.
 - b) 22.9 % students have given a score 9.
 - c) 16.8 % students have given a score 8.
 - d) 13.2 % students have given a score 7.
 - e) 6.4 % students have given a score 6.
5. 93.93 % of the participating students have given a score between 10 to 6 in category

- of **Administrative Office** out of which –
- a) 22.1% students have given a score 10.
 - b) 25.7% students have given a score 9.
 - c) 15.4 % students have given a score 8.
 - d) 14.6 % students have given a score 7.
 - e) 6.1 % students have given a score 6.
6. 97.5 % of the participating students have given a score between 10 to 6 in category of **Students safety & security in the college campus** out of which –
- a) 36.1 % students have given a score 10.
 - b) 27.1 % students have given a score 9.
 - c) 15.4 % students have given a score 8.
 - d) 10.4 % students have given a score 7.
 - e) 4.6 % students have given a score 6.
7. 92.5 % of the participating students have given a score between 10 to 6 in category of **Cleanliness of the campus** out of which –
- a) 24.6 % students have given a score 10.
 - b) 28.2 % students have given a score 9.
 - c) 23.6 % students have given a score 8.
 - d) 11.1 % students have given a score 7.
 - e) 5.0 % students have given a score 6.
8. 88.93 % of the participating students have given a score between 10 to 6 in category of **Extra-curricular activities** out of which –
- a) 18.2 % students have given a score 10.
 - b) 18.6 % students have given a score 9.
 - c) 27.9 % students have given a score 8.
 - d) 15.7 % students have given a score 7.
 - e) 8.6 % students have given a score 6.
9. 85.71 % of the participating students have given a score between 10 to 6 in category of **Career Counseling & Placement** out of which –
- a) 16.8 % students have given a score 10.
 - b) 15.7 % students have given a score 9.

Summary Report of Student Satisfaction Survey: Women's College, Tinsukia: Session-2018-2019

- c) 21.1 % students have given a score 8.
 - d) 18.9 % students have given a score 7.
 - e) 13.2 % students have given a score 6.
10. 81.43 % of the participating students have given a score between 10 to 6 in category of college **Hostel** out of which –
- a) 13.6 % students have given a score 10.
 - b) 16.1 % students have given a score 9.
 - c) 22.9 % students have given a score 8.
 - d) 17.9 % students have given a score 7.
 - e) 11.1 % students have given a score 6.
11. 82.86 % of the participating students have given a score between 10 to 6 in category of **Other Facilities** of the college out of which –
- a) 10 % students have given a score 10.
 - b) 13.2 % students have given a score 9.
 - c) 25.7 % students have given a score 8.
 - d) 21.1 % students have given a score 7.
 - e) 12.9 % students have given a score 6.
12. 90.71 % of the participating students have given a score between 10 to 6 in category of **Principal** of the college out of which –
- a) 42.9 % students have given a score 10.
 - b) 25.0 % students have given a score 9.
 - c) 14.3 % students have given a score 8.
 - d) 4.3 % students have given a score 7.
 - e) 4.3 % students have given a score 6.

The results of the SSS appears to be satisfactory as more than 90% students have given good grades to the college on majority of the aspects covered by the survey. However, the college administration takes serious note on the dissatisfaction shown by the students on some aspects and has decided to put systematic approach so that it can be minimized in the days to come.


Principal
Women's College, Tinsukia
Principal
Women's College, Tinsukia