


Action Taken on Feedback of Students (2023-2024)

WOMEN'S COLLEGE, TINSUKIA

A Feedback Analysis Report of the session 2023-2024 has been prepared on the basis of the responses received from the Students of the college. As per findings of the feedback, actions in the requisite areas have been taken as given below:

Sl. No.	Findings	Action Taken
1. ACADEMIC AND TEACHING		
1.	93.90% of participating students are satisfied with the timely Completion of their courses.	Provisions for extra classes (tutorial/remedial) have been made to achieve 100% students' satisfaction.
2.	92.30% students are having no problem with the subjects they opted for.	Teachers of the concerned subjects have been directed to take extra care, so that more students feel comfortable with the subjects they have opted for.
3.	88.50% students states that teachers use ICT tools in the classroom teaching.	Teachers and especially the HoDs have been instructed to optimize the use of ICT tools in their classes.
4.	91.40% students opine that teachers take experimental, experiential, participative etc. classes.	Efforts are on to maintain a good and innovative level of teaching learning.
2. INFRASTRUCTURE AND LEARNING RESOURCES		
5.	80.60% students are satisfied with the free internet facility in the college.	To achieve 100% student-satisfaction, the college takes steps to increase number of Computers with internet facility.
6.	75.40% students think that books/reading materials available in the library are not sufficient.	The Librarian has been asked to discuss the matter with Library Committee and Purchase Committee to ensure immediate augmentation of new books. Processes have already been initiated in this regard.
7.	87.10% students avail the Xerox facility in the college.	To fulfil 100% students need, decision has been made to allow students to avail Xerox Facilities at the Administrative block also in subsidised rate.

8.	90.10% of students are satisfied with basic facilities in the college (classrooms, drinking water, toilets, electricity etc.).	Efforts are on to enhance the quantity/ quality/ cleanliness/ hygiene level of basic facilities to achieve 100% student satisfaction.
3. GOVERNANCE, LEADERSHIP AND MANAGEMENT		
9.	95.30 % are satisfied with the Principal's response to their problems/ grievances/ needs.	To achieve 100% student-satisfaction, the college takes necessary steps.
10.	94.40% students are satisfied with Library-staff catering to their needs.	Regular sensitization meetings have been organized with Library staff to enhance students' satisfaction level to 100%.
11.	92.50% students are satisfied with response of office-staff to their needs.	Regular sensitization meetings have been organized with office staff to enhance students' satisfaction level to 100%.
4. GRIEVANCE AGAINST TEACHING FACULTY		
12.	91.40% students stated that they have no grievance against any teaching faculty.	The issues raised as feedback were taken seriously by the authority and consulted with the concerned faculties to eradicate such problems for future. Teacher-mentors are also asked to maintain close rapport with the students to minimize issues that may lead to grievances.


 Principal
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