

## Action Taken on Feedback of Guardians (2019-20)

### WOMEN'S COLLEGE, TINSUKIA

A Feedback Analysis Report of the session 2019-20 has been prepared on the basis of the responses received from the Guardians of Students of the college. As per findings of the feedback, actions in the requisite areas have been taken as given below.

#### 1. ACADEMIC AND MONITORING

Sl. No.	Findings	Action Taken
1	88.2% Guardians are satisfied with the Academic Performance of their Daughter.	Continuous efforts are on to maintain the standard.
2	51.9% guardians <i>regularly</i> and 41.2% <i>randomly</i> monitor their ward's Academic Performances.	Guardians/ parents are made aware of their responsibilities by organizing periodic meetings with them.
3	65.7% guardians opine that they don't have contact with teachers concern to their ward's subjects.	Guardians/ parents are made aware of their role in making the teaching learning successful. Phone numbers of the mentors are provided to the guardians (so that they can easily contact them) and also uploaded in the college website.
4	93.4% Guardians monitor the attendance of their ward to figure out whether she has attended her classes regularly or not.	Guardians/ parents are made aware of their responsibilities towards their wards.

#### 2. CONTRIBUTION AND INVOLVEMENT

Sl. No.	Findings	Action Taken
1	39.1% guardians opine that they have not attended the guardian meetings organised by the college.	Guardians/ parents are made aware of their responsibilities in their association (PTA).
2	80.3% guardians have not made any contribution for overall development of the college.	Attempts have been made to persuade the guardians to contribute in developmental works of the college. Over the years some guardians have contributed their bits.

#### 3. IMPRESSION ON OVERALL PERFORMANCE OF THE COLLEGE

Sl. No.	Findings	Action Taken
1	Guardians' impression to the college is observed as- Excellent - 21.1% Good - 59.2% Satisfactory - 16.3% Average - 03.4%	Efforts are on to enhance the satisfaction level of the guardians.

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4. COMMENTS & SUGGESTIONS		
Sl. No.	Findings	Action Taken
1	Toilet should be properly hygienic and there should be sports facility	Toilets are kept clean and hygienic. They continuously monitored and cleaned multiple times a day.
2	I am quite happy with the development of the college but in this pandemic situation online class and in semester assignments are not going well as expected. It is known to us that smooth classes are not possible due to various unavoidable reasons but to some extent is it possible to stay connected with students and periodically give small assignments or home works to engage them with their study.	Noted with utmost sincerity. Strict vigil will be maintained in this regard and guardians will have no scope for complaint in future.
3	During the pandemic period I saw that the college was organising some curriculum activities which was nice. But I think you should also give some more importance on academic activities.	Noted with utmost sincerity. Strict vigil will be maintained in this regard and guardians will have no scope for complaint in future.
4	The infrastructure should be developed	Efforts are on.
5	College authority must take care of the hygiene of the toilets. Library should be well mannered in arranging chairs as there are limited no. of chairs. Proper care must be taken for the students.	Toilets are kept clean and hygienic. They continuously monitored and cleaned multiple times a day.
6	Monitor if all classes are being regularly conducted.	Regular monitoring is done. There is a robust system in place. Vice Principal is given this responsibility. The principal himself monitors the classes through CCTV monitors placed in his office.
7	Post-Graduation courses should be started and conveyance facilities should be given.	Efforts are on in this regard.
8	Extra-curricular activities and co-curricular activities need to be widened.	Efforts are on in this regard.
9	Number of faculty in Hindi department should be increased.	Efforts are on in this regard. A new non-sanctioned teacher has been appointed

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<p>They are overburdened of classes, so they are unable to guide the students in other co-curricular activities and career counselling for their overall development.</p>	<p>to reduce burden of the existing faculties.</p>
<p><b>10</b> Increase vocational education &amp; teachers should guide students.</p>	<p>New vocational courses have been introduced. To guide the students we have Mentor-Mentee system.</p>



Principal

Women's College, Tinsukia

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