

Action Taken on Feedback of Students (2020-21)

WOMEN'S COLLEGE, TINSUKIA

A Feedback Report for the session 2020-21 has been prepared on the basis of the responses received from the students. A total number of 669 students out of 959 have responded (69.76% participation). As per findings of the feedback, actions have been taken as given below.

1. ACADEMIC & TEACHING

Sl. No.	Findings	Action Taken
1	95.7% of participating students are satisfied with the timely completion of their courses.	Provisions for extra classes (tutorial/remedial) have been made to achieve 100% students' satisfaction.
2	79.5% students are having no problem with the subjects they opted for.	Teachers of the concerned subjects have been directed to take extra care, so that more students feel comfortable with the subjects they have opted for.

2. INFRASTRUCTURE AND LEARNING RESOURCES

Sl. No.	Findings	Action Taken
1	81.9% students are satisfied with the free internet facility in the college.	To achieve 100% student-satisfaction, the college takes steps to increase number of computers with internet facility.
2	20.8% students think that books/reading materials available in the library are not sufficient.	Processes have already been initiated to increase the number of books. In last two sessions a total of 1182 books have been newly purchased in the library. This effort will continue in coming sessions also.
3	87.4% students avail the Xerox facility in the college.	To fulfil 100% students need, decision has been made to allow students to avail Xerox facilities at the Administrative block also in subsidised rate.
4	86.7% of students are satisfied with basic facilities in the college (classrooms, drinking water, toilets, electricity etc.)	Efforts are on to enhance the quantity/quality / cleanliness/ hygiene level of basic facilities to achieve 100% student satisfaction.

3. GOVERNANCE, LEADERSHIP AND MANAGEMENT:

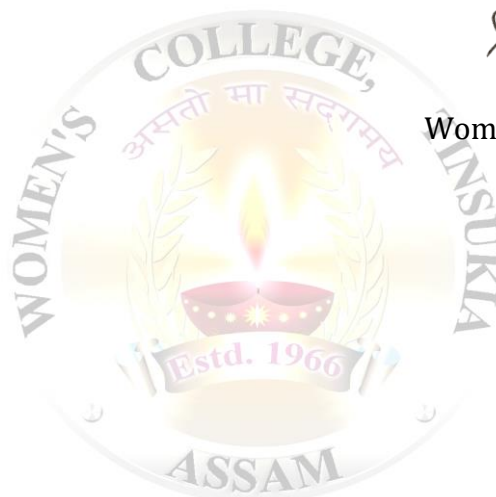
Sl. No.	Findings	Action Taken
1	91.9% are satisfied with the Principal's response to their problems/grievances/ needs. 90.6% students are satisfied with Library-staff catering to their needs. 85.2% students are satisfied with response of office-staff to their needs.	Regular sensitization meetings have been organized with office and Library staff to enhance students' satisfaction to 100%. Vice Principal and one office-staff have been specially designated resolve issues related to students.

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4. GRIEVANCE AGAINST TEACHING FACULTY

Sl. No.	Findings	Action Taken
1	<p>93.9 % students stated that they have no grievance against any teaching faculty.</p> <p>Though 6.1% (41) students have grievances, only 0.75% (only 05 students out of 669) among them have specified issues.</p>	<p>The college authority consulted with the concerned faculties to eradicate such problems for future. The Vice principal have been given the charge to monitor the issues raised in feedback.</p> <p>Teacher-Mentors are also asked to maintain close rapport with the students to minimise issues that may lead to grievances.</p>




Principal

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