Introduction:

Students are the foremost integral part of an academic institution. They are vital agents tomonitor and measure all-around developments of a college. Considering the importance of their opinions and suggestions, Women's College Tinsukia framed a questionnaire based on the Teaching-learning environment, Curriculum, infrastructure, Student Support and Progression, and generated a comprehensive report based on their responses. The responses obtained have been critically analysed and interpreted in the report as presented below.

Objectives:

- 1. To provide students a platform to share their opinions & perceptions in relation to teaching-learning process and to suggest improvement areas.
- 2. To provide the students a forum for healthy interaction with the administration regarding the weaker areas of learning environment.
- 3. To make the students critical thinkers
- 4. To give students a sense of belongingness.
- 5. Continual improvement of the College Infrastructure, Staff and Supporting Services.

Focus Area:

- 1. Academic & Teaching
- 2. Infrastructure and Learning Resources
- 3. Governance, Leadership and Management
- 4. Assessment of Faculties & Institution

Feedback Mechanism:

- 1. Collection of Feedback
- 2. Interpretation & analysis
- 3. Action taken (remedial steps, approval in the G. B. etc.)
- 4. Display in the college Website

Methodology: A standard feedback form has been created by the IQAC of the college. The survey has been conducted online, using "Google form" (multiple choice question format) and the said link has been shared through WhatsApp groups among the participants.

Interpretation & Analysis of Feedback for the Session 2019-20

Total Students Strength: 945

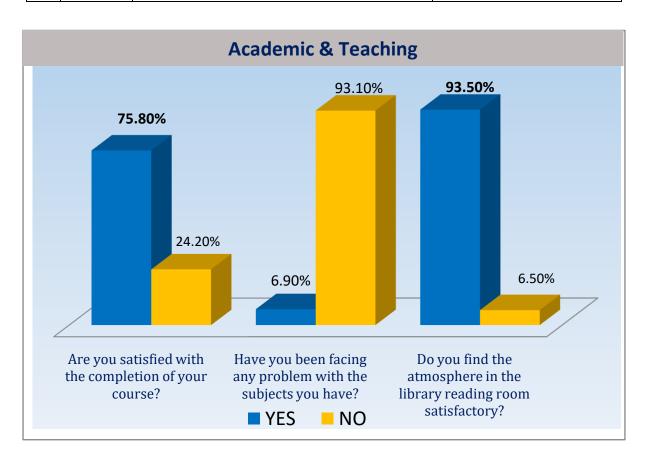
Number of students participated: 697

Methodology: A standard feedback form has been created by the IQAC of the college. The survey has been conducted online, using "Google form" (multiple choice question format) and the said link has been shared through WhatsApp groups among the participants.

Analysis:

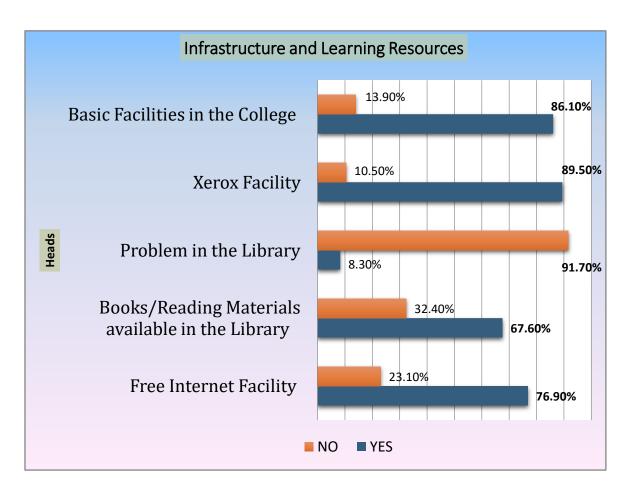
• Academic & Teaching

| Sl. No | Question No | Questions | Findings |
|-----------|----------------|--|---------------------------------------|
| 1 | 1 | Are you satisfied with the completion of your course? | Yes – 528 [75.8%] No – 169 [24.2%] |
| 2 | 2 | Have you been facing any problem with the subjects you have? | Yes – 48 [6.9%] No – 649 [93.1%] |
| 3 | 8 | Do you find the atmosphere in the library reading room satisfactory ? | Yes – 652 [93.5%] No – 45 [6.5%] |



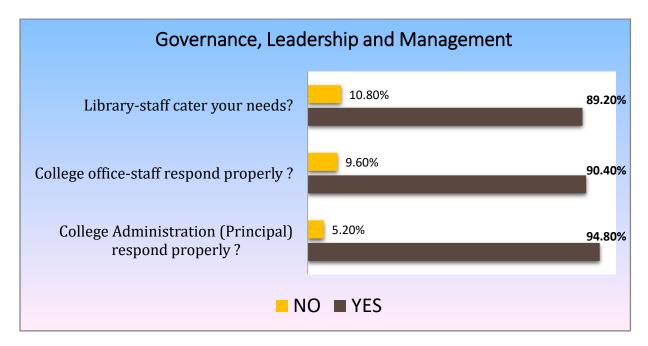
• Infrastructure and Learning Resources

| Sl. No | Question No | Questions | Findings | | | |
|--------|----------------|--|---------------------------------------|--|--|--|
| 1 | 3 | Could you avail the free internet facility in the Library/Computer Lab/Internet? | Yes – 536 [76.9%] No – 161 [23.1%] | | | |
| 2 | 7 | Do you think books/reading materials available in the library are sufficient for? | Yes – 471 [67.6%] No – 226 [32.4%] | | | |
| 3 | 9 | Do you face any problem in the library? | Yes – 58 [8.3%] No –639[91.7%] | | | |
| 4 | 10 | Do you avail the Xerox facility in the college? | Yes – 624 [89.5%] No – 73 [10.5%] | | | |
| 5 | 11 | Are you satisfied with the basic facilities in the college such as classroom /drinking water/toilets/electricity etc.? | Yes – 600 [86.1%] No – 97 [13.9%] | | | |



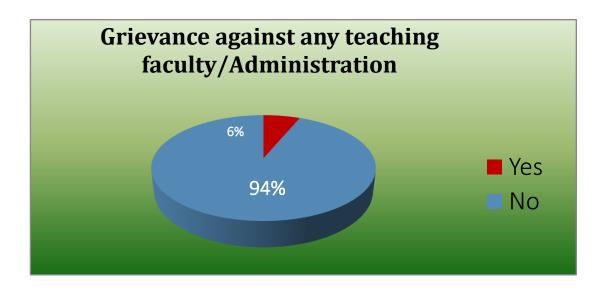
• Governance, Leadership and Management:

| | | , 1 | | | | |
|--------|----------------|--|--------------------------------------|--|--|--|
| Sl. No | Question No | Questions | Findings | | | |
| 1 | 4 | Does the College administration (Principal) respond properly to your needs? | Yes - 661 [94.8%] No - 36 [5.2%] | | | |
| 2 | 5 | Does the College office-staff respond properly to your needs? | Yes - 630 [90.4%] No - 67 [9.6%] | | | |
| 3 | 6 | Does the library-staff always cater your needs ? | Yes – 622 [89.2%] No - 75 [10.8%] | | | |



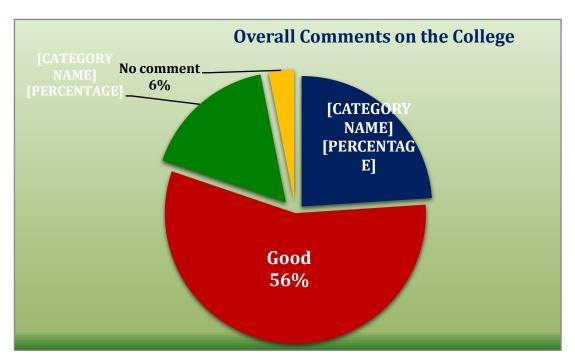
Q. No. 12: Do you have any grievance against any teaching faculty/Administration?

| Yes | No |
|-------|--------|
| 6.3 % | 93.7 % |



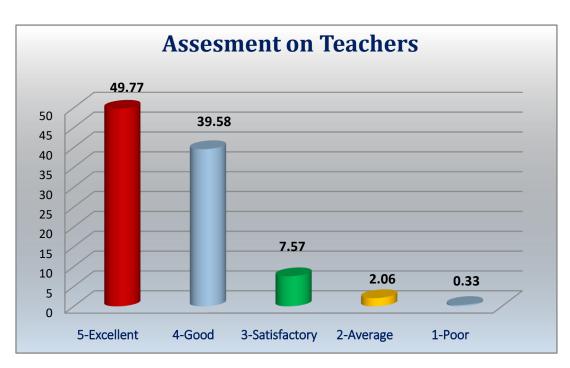
Q. No. 13: Your overall comments & suggestions, if any:

| Excellent G | | Good | Satisfactory | No comment |
|--------------------|--------|--------|--------------|------------|
| | 23.96% | 56.25% | 16.67% | 3.13% |



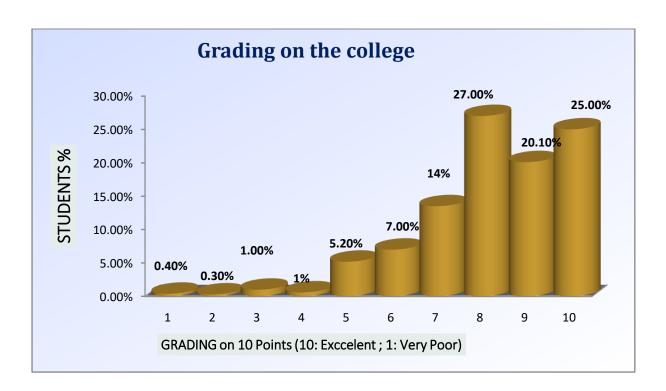
Q. No. 14: Your assessment (grading) on the teachers (on a scale of five).

| 5-Excellent % | 4-Good % | 3-Satisfactory % | 2-Average % | 1-Poor % |
|---------------|----------|------------------|-------------|----------|
| 49.77 | 39.58 | 7.57 | 2.06 | 0.33 |



Q. No. 15: Your assessment (grading) on the college (on a scale of ten).

| Grading Scheme | 10 | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
|-----------------------|------|------|------|------|-----|-----|-----|-----|-----|-----|
| % | 25.0 | 20.1 | 27.0 | 13.5 | 7.0 | 5.2 | 0.6 | 1.0 | 0.3 | 0.4 |



Principal

Women's College, Tinsukia

Principal
Women's College, Tinsukla