

Action Taken on Feedback of Students (2018-19)

WOMEN'S COLLEGE, TINSUKIA

A Feedback Report for the session 2018-19 has been prepared on the basis of the responses received from the students. A total number of 913 students out of 1037 have responded (88.04% participation). As per findings of the feedback, actions have been taken as given below.

1. ACADEMIC & TEACHING

Sl. No.	Findings	Action Taken
1	92.99% of participating students are satisfied with the timely completion of their courses.	Provisions for extra classes (tutorial/remedial) have been made in the class routine to achieve 100% students' satisfaction.
2	85.32% students are having no problem with the subjects they opted for.	Teachers of the concerned subjects have been directed to take extra care, so that more students feel comfortable with the subjects they have opted for.

2. INFRASTRUCTURE AND LEARNING RESOURCES

Sl. No.	Findings	Action Taken
1	83.68% students are satisfied with the free internet facility in the college.	To achieve 100% student-satisfaction, the college takes steps to increase number of computers with internet facility. During 2017-18 there were only 60 computers for students; the same has been increased to 126 towards the end of the session 2018-19.
2	27.71% students think that books/reading materials available in the library are not sufficient.	Processes have already been initiated to increase the number of books.
3	89.38% students avail the Xerox facility in the college.	To fulfil 100% students need, decision has been made to allow students to avail Xerox facilities at the Administrative block also in subsidised rate.
4	85.54% of students are satisfied with basic facilities in the college (classrooms, drinking water, toilets, electricity etc.)	Relentless efforts are on to enhance the quantity/ quality / cleanliness/ hygiene level of basic facilities to achieve 100% student satisfaction.

3. GOVERNANCE, LEADERSHIP AND MANAGEMENT:

Sl. No.	Findings	Action Taken
1	90.47% are satisfied with the Principal's response to their problems/ grievances/ needs. 88.06% students are satisfied with	Regular sensitization meetings have been organized with office and Library staff to enhance students' satisfaction to 100%.

Action Taken on Feedback of Students (2018-19)

WOMEN'S COLLEGE, TINSUKIA

Library-staff catering to their needs. 85.65% students are satisfied with response of office-staff to students' need.	Vice Principal and one office-staff have been specially designated resolve issues related to students.
--	--

4. GRIEVANCE AGAINST TEACHING FACULTY

Sl. No.	Findings	Action Taken
1	81.05 % students stated that they have no grievance against any teaching faculty. Though 18.95% (173) students have grievances, only 1.42% (only 13 students out of 913) among them have specified issues.	The issues raised as feedback were taken seriously by the authority and consulted with the concerned faculties to eradicate such problems for future. The Vice principal have been given the charge to monitor the issues raised in feedback. Teacher-Mentors are also asked to maintain close rapport with the students to minimise issues that may lead to grievances.

REMARKS:

1. There has been a minor decline in number of students' participation in the process.
2. Despite our relentless efforts, there has been a slight decline in students' satisfaction in some fields, viz. "Academic & Teaching", "Basic facilities", "Grievance against teaching faculty".
3. Students' satisfaction in the field of "Governance, Leadership & Management" has increased, which is an encouraging sign.



Principal

Women's College, Tinsukia
Principal
Women's College, Tinsukia