

Action Taken on Feedback of Students (2017-18)

WOMEN'S COLLEGE, TINSUKIA

A Feedback Report of the session 2017-18 has been prepared on the basis of the responses received from the students. A total number of 963 students out of 1027 have responded (93.8% participation). As per findings of the feedback, actions have been taken as given below.

1. ACADEMIC & TEACHING		
Sl. No.	Findings	Action Taken
1	93.04 % of participating students are satisfied with the timely completion of their courses.	Provisions for extra classes (tutorial/ remedial) have been made in the class routine to achieve 100% students' satisfaction in course completion.
2	86.81% students opined that they have no problem with the subjects they opted for.	Teachers of the concerned subjects have been directed to take extra care, so that students feel comfortable with the subjects they have opted for.

2. INFRASTRUCTURE AND LEARNING RESOURCES		
Sl. No.	Findings	Action Taken
1	85.77% students are satisfied with the free internet facility in the college.	To make 100% students satisfaction regarding the issue, the college takes steps to increase number of computers with internet facility. It is to be noted that during 2017-18 the number of computers was 60 and due to our continuous efforts, towards the end of 2018-19 the number has increased to 126.
2	29.08 % students think that books/reading materials available in the library are not sufficient for them.	The Librarian has been asked to discuss with Library committee and Purchase committee to ensure immediate augmentation of new books. Processes have already been initiated in this regard.
3	91.28% students avail the Xerox facility in the college.	To fulfil 100% students need, decision has been made to allow students to avail Xerox facilities at the Administrative block also in subsidised rate.
4	83.07% of students are satisfied with basic facilities in the college (classrooms, drinking water, toilets, electricity etc.)	Relentless efforts are on to enhance the quantity/ quality / cleanliness/ hygiene level of basic facilities to achieve 100% student satisfaction.

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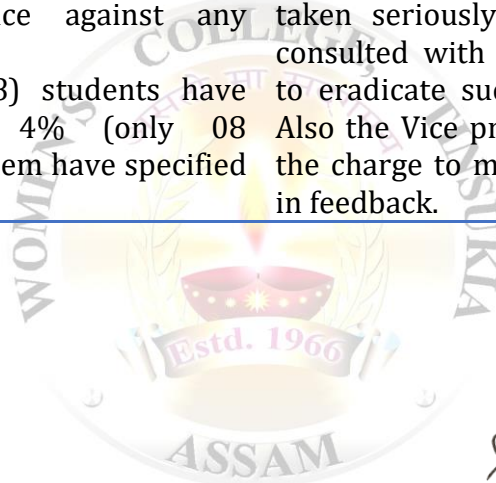
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3. GOVERNANCE, LEADERSHIP AND MANAGEMENT:

Sl. No.	Findings	Action Taken
1	94.39 % are satisfied with the Principal's response to their problems/ grievances/ needs. 93.46% students are satisfied with Library staffs catering to their needs 89.72% students are satisfied with response of office staff to students' need .	Regular sensitization meetings to be organized with office and Library staff to enhance students' satisfaction to 100%. Vice Principal and one office staff have been specially designated resolve issues related to their academic and other activities.

4. GRIEVANCE AGAINST TEACHING FACULTY

Sl. No.	Findings	Action Taken
1	Almost 80% students stated that they have no grievance against any teaching faculty. Though 20% (198) students have grievances, only 4% (only 08 students) among them have specified issues.	The issues raised as feedback were taken seriously by the authority and consulted with the concerned faculties to eradicate such problems for future. Also the Vice principal have been given the charge to monitor the issues raised in feedback.



[Signature]
Principal

Women's College, Tinsukia
Principal
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